

Transit Plus Same Day Pilot Service Agreement

I understand and agree the use of this program is for:

Last-minute, unplanned rides for health or work that could not be scheduled a day in advance.

This is not designed to be a backup for Transit Plus vans. For example – If your Transit Plus van ride is late, you cannot book a ride on the Same Day Pilot instead of waiting for your van.

You are allowed to take eight (8), 1-way trips per month. This is a pilot program, and the parameters will be changing to optimize the service. Transit Plus reserves the right to limit access to this program.

Riders will be enrolled in stages to make sure demand is not greater than available service. **YOU WILL BE NOTIFIED BY EMAIL WHEN YOU ARE ABLE TO START BOOKING TRIPS!**

Transit Plus will be tracking your use of the program to ensure compliance and may question your use of this service. If it is determined that you are not using the service as intended, you may be removed from this pilot.

*****By completing and submitting the form below, I agree to follow the rules of this program. I understand that if I am not using the service as intended, I may be removed from the pilot. *****

All fields below are required to register:

Client ID #: (Your client ID # is on the front of your Transit Plus ID card) _____

Name: _____

Street Address: _____ **Apt/Unit:** _____

City, State, Zip code: _____

Current/VALID email address: _____

Future communication for this program **will only be communicated via email.**

List a valid and working phone number where we can reach you and leave a voicemail if needed:

(_____) _____

To enroll in this pilot, complete this form and return it using one of the options below:

- **By mail or in-person:**
Transit Plus (M-F 8 AM – 4:30 PM)
1942 North 17th Street
Milwaukee, WI 53205
- **Emailed to:** transitplusapplications@mcts.org
- **Or complete online at:** <https://www.ridemcts.com/TransitPlusSameDayPilot>