

MILWAUKEE COUNTY TRANSIT SYSTEM

2017 ANNUAL STATISTICS

FAST FACTS

Routes	59
Buses	405
Employees	1,110
Shelters	797
Stops	5,300



MCTS is the first transit system in the state with an app that allows passengers to use an e-ticket to ride the bus.

2017 FUNDING SOURCES

- 49% = State Funds
- 28% = Passenger fares and other revenue
- 15% = Federal Funds
- 8% = Local Funds

2017 HIGHLIGHTS

Fleet upgrades: In 2017 MCTS took delivery of 15 New Flyer buses and began installation of a new Automatic Passenger Counting system on a subset of the fleet. MCTS also procured a new electronic pre-trip inspection system that will ensure safe operations and timely defect repairs across the fleet.

Playing it SAFE: MCTS developed and rolled out an electronic system to collect and analyze accident data called SAFER (Safe Accountable Focused Effective Reporting System). Operators now electronically enter all accident reports at work locations and route supervisors enter accident reports from their vehicles using laptops. SAFER reveals trends that help reduce preventable accidents while streamlining the data collection process and eliminating wasteful paper copies.

BRT: East-West Bus Rapid Transit (BRT) is Milwaukee County's planned 9-mile, regional, modern transit service connecting major employment, education and recreation destinations through downtown Milwaukee, Milwaukee's Near West Side, Marquette University, Wauwatosa and the Milwaukee Regional Medical Center. BRT would provide improved access to the region's most vital, most traveled and most congested corridor. This project is currently in the project development stage.

STATISTICS



34,606,044
Total Bus Rides



526,411
Paratransit Rides



2,498,088
U-PASS Rides to Students



18,219,947
Total Miles Served



1,387,359
Total Bus Hours



270,000
Rides to State Fair and Summerfest

WHAT OTHERS ARE SAYING

ABOUT TRANSIT IN MILWAUKEE

92%

of riders feel MCTS
nearly meets, meets
or exceeds their
needs.

MCTS helps the community -

We believe that the BRT service can help promote job access to inner-city communities and will promote Milwaukee to become increasingly transit-friendly.”

*Rev. Marilyn Miller, Milwaukee
Innecity Congregations Allied for
Hope (MICAH)*

80%

of riders say MCTS
drivers are helpful
and friendly.

MCTS provides great service -

BRT is a promising transit model that could supplement our existing transportation infrastructure in a way that is technologically reliable, flexible, and cost effective.

*Steve Baas, Senior Vice President,
MMAC*

\$342 M

a year in economic
benefits for the
community.

MCTS is extremely efficient -

MCTS' cost per passenger trip is lower than the national peer average by \$1.

*-2016 WisDOT Transit System
Management Performance Review*

85%

of Milwaukeeans
support an expansive
Rapid Transit
System.

MCTS is outperforming its peers -

According to the “Access Across America” study, Milwaukee is the 12th best city in accessibility to jobs by transit. Milwaukee is ranked higher than many larger cities including Atlanta, Dallas, Houston, Miami and San Diego.

46%

of MCTS riders state
their primary reason
for riding the bus is
to get to work.

THE ROAD AHEAD

The most recent WisDot Transit Management Performance Review found MCTS is an efficient transit system with dedicated employees that is hampered by inadequate capital and operations funding. It calls urgent attention to the need for capital planning due to aging facilities and vehicle replacement requirements but the lack of dedicated funding prevents MCTS from moving forward with meaningful capital improvement planning and execution. State and Federal funding levels have remained level and local funding produced challenges for 2018.

To rise to those challenges, MCTS is currently looking at consolidating operations to two facilities down from three as well as other cost saving measures such as converting to LED lighting and installing energy efficient doors. MCTS is also evaluating a major route redesign to provide faster, more frequent service levels in key corridors without increasing operating costs. Volkswagon settlement money may help provide an additional one-time cushion in addition to these initiatives, however long range stability is needed.

